## Specifications

Recording method	3-color exposure with OLED
Film used	FUJIFILM instax WIDE Instant Film (sold separately)
Number of films	10 films/pack
Image size	62 mm × 99 mm
Supported image size	800 × 1260 dots
Printing resolution	12.5 dots/mm (318 dpi, 80 µm dot pitch)
Printing levels	256 levels per color (RGB)
Interface	Standard compliance: Bluetooth Ver. 4.2 (BLE)
Supported image format	JPEG, PNG, HEIF, DNG
Printing time	Image recording - photo output (fed out): Approximately 12 sec.
Approximate printing capacity	Approximately 100 prints (from full charge)  * The number of prints depends on the usage conditions.
Power supply	Rechargeable lithium ion battery (internal type: not removable)
Charging time	Approximately 80 to 120 minutes (Charging time depends on the temperature and battery remaining level)
Power consumption	Approximately 3 W
Operating environment	Temperature: +5 °C to +40 °C Humidity: 20% to 80% (no condensation)
Main unit dimensions	139 mm × 127.5 mm × 33.7 mm (excluding projecting parts)
Main unit mass	Approximately 340 g (excluding film pack)
Supplied accessory	Micro USB cable (BOD700, Length: 30 cm) Stand (1) Strap (1)

<sup>\*</sup>The above specifications are subject to change for performance improvement.

## Troubleshooting

Please check the following items before considering a problem to be a malfunction. If the problem persists even after taking action, please contact the FUJIFILM service center for repair in your country or visit the website below.

FUJIFILM website: http://www.fujifilm.com/

If the following problem occurs...

Problem	Possible causes and solutions
I cannot turn on the printer.	<ul> <li>The battery may not be charged. Please charge the printer.</li> <li>You did not press the Power button for long enough. Press and hold the Power button for approximately 1 second.</li> </ul>
The battery loses its charge quickly.	If you use the printer in a very cold environment, the battery will drain quickly. Please keep the printer warm before printing.
The power cut off during use.	The battery level may be low. Please charge the printer.
Charging does not start.	Make sure that the USB power adapter plug is properly connected to the power outlet.
The printer takes too long to charge.	At low temperatures, charging may take longer.
Charging stops during charging.	Charge the battery in a temperature range of +5 °C to +40 °C. If you cannot charge the printer in this range, contact your FUJIFILM dealer or support center.
The printer does not function normally.	<ul> <li>There may be a temporary malfunction.         Please press the reset button. If the printer still does not function normally, please contact our repair service center for repair.     </li> <li>The battery may not be charged. Please charge the printer.</li> </ul>
The film pack does not load or does not load correctly.	<ul> <li>Please use FUJIFILM instax WIDE Instant Film (other films cannot be used).</li> <li>Align the yellow mark on the film pack with the yellow alignment marker on the printer body, once aligned load the film into the printer.</li> </ul>
The film does not unload.	<ul> <li>The film may be misaligned due to an impact such as vibration or dropping.</li> <li>Please load a new film pack.</li> <li>If the film is jammed, turn the printer off and turn it on again. If the problem persists, remove the jammed film and then load a new film pack.</li> </ul>
Some or all of the finished prints are white.	Do not open the film door until the film has been used up. If the film door is opened with film remaining, the film will be exposed and become white.